

Internet Explorer 6.0 Browser Settings

Before the release in February 2007 of the Reservation Refresh functionality in the Travel or Reservations module, the Tier 3 Help Desk published recommended IE settings. Updating your settings should help minimize issues such as getting a blank screen or page cannot be displayed messages when working in the Itinerary and Reservations modules:

In IE, go to menu Tools | Internet Options.

Under **General** tab, select Settings under Browsing History.

Under “Check for newer versions of stored pages,”

Select the “**Automatically**” radio button, and make sure that at least **250 MB** is indicated under “Amount of disk space to use.”

Click OK

Under General tab Delete Cookies and Delete Files to delete your browser cache.

Under **Security** tab, select Internet zone, Default Level button, and set the Security level to Medium.

Under General tab, select Trusted Sites icon and Sites button.

In the “Add this Web site to the zone” field, type .defensetravel.osd.mil and select the Add button.

Click OK.

Under the **Advanced** tab:

Activate “Disable script debugging”.

De-activate “Display a notification about every script error”.

De-activate “Do not save encrypted pages to disk”.

Activate SSL 2.0 and 3.0.

Activate TLS 1.0.

You should also verify that your browser settings are not being reset by a startup script when you log into your local network. If this is happening, contact your local network administrator to have the script turned off.

If you are connecting through DTS through a Proxy server, additional changes may be made, but these changes can only be made by your IT help desk.