INTERNET EXPLORER 7

DTS issues with Internet Explorer 7

1. Requests DBSign install when DBSign is already installed

Users have been experiencing issues when logging in to DTS. After clicking the green login button, *LOGIN TO DTS*, it prompts the user to install DBSign. This is because an ActiveX control is not installed. If prompting to install ActiveX controls is enabled, a message similar to below appears.

	Microsoft Download Center - Microsoft Internet Exp			
	File Edit View Favorites Tools Help			
	🌀 Back 🔹 🌍 👻 😰 🏠 🔎 Search 🗙			
	Address 🗃 http://www.microsoft.com/downloads/search.aspx?disp			
4	🔰 🧿 This site might require the collowing ActiveX control:			
	Microsoft			

If not, go to Tools>Internet Options>Security, ensure the Internet zone is created and click Custom Level.

Internet Options					
General Security Privacy Content Connections Programs Advanced					
Select a zone to view or change security settings.					
S S S S S S S S S S S S S S S S S S S					
Internet Local intranet Trusted sites Restricted sites					
Internet					
This zone is for Internet websites, except those listed in trusted and restricted zones.					
Security level for this zone					
Allowed levels for this zone: Medium to High					
Medium-high - Appropriate for most websites - Prompts before downloading potentially unsafe content - Unsigned ActiveX controls will not be downloaded					
<u>⊆</u> ustom level <u>D</u> efault level					
Reset all zones to default level					
Some <u>settings</u> are managed by your system administrator.					
OK Cancel Apply					

*For Microsoft Vista users, there will be a check box near the security level bar about keeping workstation in "protected" mode. Uncheck that box.

Set Automatic prompting for ActiveX controls is set to Enabled. Click OK after changing and close out of Internet Options.

Se	urity Settings - Internet Zone 🛛 🛛 🔀	
S	ttings	
	 Enable Prompt Automatic prompting for ActiveX controls Disable Enable Binary and script behaviors Administrator approved Disable Enable Enable Display video and animation on a webpage that does not use Disable Enable Disable Enable Disable Display video and animation on a webpage that does not use Disable Enable Disable 	
	Takes effect after you restart Internet Explorer	
_⊂R	set custom settings	
R	set to: Medium-high (default) Reset	
	OK Cancel	

Log in to DTS, and the prompt to install the ActiveX control will appear.

2. Tabbed browsing with DTS

Go to Tools>Internet Options. Under Tabs, select Settings. Since DTS is a pop-up, ensure When a pop-up is encountered: is set to Always open pop-ups in a new tab. If it is not set, DTS will open multiple windows.

Tabbed Browsing Settings				
Enable Tabbed Browsing (requires restarting Internet Explorer)				
Warn me when closing multiple tabs				
Always switch to new tabs when they are created				
Enable Quick Tabs (requires restarting Internet Explorer)				
Open only the first home page when Internet Explorer starts				
Open new tabs next to the current tab				
Open home page for new tabs instead of a blank page				
When a pop-up is encountered:				
OLet Internet Explorer decide how pop-ups should open				
O Always open pop-ups in a new <u>wi</u> ndow				
Always open pop-ups in a new <u>t</u> ab				
Open links from other programs in:				
◯ A new wind <u>o</u> w				
• A new tab in the current window				
O The current tab or window				
Restore defaults OK Cancel				

3. Warning when opening new tab or window

I have not found a way to stop this window from appearing when opening anything from the menu on the welcome page. Click Yes.

Windows Internet Explorer			
?	The webpage you are viewing is trying to close the tab.		
Do you want to close this tab?			
	Yes No		

4. Pup-up blocker settings

To get DTS to work with IE7, the following pop-up blocker setting must be set at Tools>Pop-up Blocker>Pop-up Blocker Settings.

Pop-up Blocker Settings 🛛 🛛 🔀		
Exceptions Pop-ups are currently blocked. You can allow pop-ups free websites by adding the site to the list below. Address of <u>w</u> ebsite to allow:	om specific	
Allowed <u>sites:</u> *.defensetravel.osd.mil apps.caci.com caciet.caci.com et2.caci.com iso9.caci.com Ims.caci.com secure.skillport.com	<u>Remove</u>	
Notifications and filter level ✓ Play a sound when a pop-up is blocked. ✓ Show Information Bar when a pop-up is blocked. Filter level: High: Block all pop-ups (Ctrl+Alt to override)		
Pop-up Blocker FAQ	<u>C</u> lose	

Crtl + Alt override pops in IE7. Ensure *.defensetravel.osd.mil is set as an allowed site. The Filter level can be set to High if DTS is set in the allowed list. It will also work with Low, which allows pop-ups from secure sites.

4a. Toolbar Pup-up Blockers

Defense Travel System - Welcome to DTS - Windows Internet E	Explorer 📃 🗆 🔀
😋 💽 👻 🖻 http://defensetravel.osd.mil/dts/site/index.jsp	Google
Google 🕞 🗸 🔽 🔽 Go 🖗 🍏 🌑 🎊 👻 🛣 Bookmarks 🛛 🔊 1 blocked	therk 👻 🐴 AutoLink 👻 📔 AutoFill 🕞 Send to 🗸 🥒 Settings 🗸
🔨 🔹 🔍 🔍 Web Search 🗠 🖗 Bookmarks 🔹 📅 Settungs 😁 🕞 Pop	o-Up Blocker 🔹 🔄 Mail 🔹 🌆 My Yahoo! 🔹
🚖 🏟 🌈 Defense Travel System - Welcome to DTS	🐴 🔹 🗟 🔹 🖶 🗛 🕶 🎯 Tools 🕶 🎽
	Lig 🤯 internet 🔍 100% 🔻 🤃

The red box shows that pop-ups are on. If you click the button, it will turn pop-ups off.